

**Embassy of India
Lisbon**

Advisory regarding Consular Services

19.01.2021

In the last few days two of the Embassy Consular staff were infected with COVID-19. One of them has recovered while the other is in isolation. In view of the above and the rise of COVID-19 cases and the restrictions imposed by the Government of Portugal, it is hereby decided to restrict physical gathering and allow only applicants with existing appointments inside the Embassy. Applicants need to strictly adhere to the timings mentioned on the appointment, maintain social distancing, compulsory use of mask and hand sanitizer.

2. It has also been decided to **stop physical collection of documents on Monday & Thursday**. The documents when ready will be sent by post. The OCI services and appointments will be suspended until further notice. **Applicants only with existing appointments other than OCI will be allowed at the Embassy.**

3. No physical queries will be entertained at the Embassy except applicants with valid appointment. All the queries and issues may be sent over to emails mentioned at the end which will be suitably responded.

4. Applicants having SEF appointments and requiring consular services for the same can write to cons.lisbon@mea.gov.in only 10 days before the appointment attaching all the relevant documents and proofs. The appointments will be granted on case to case basis if the time slots are available.

5. Please be assured that the Embassy continues to monitor the situation and make suitable changes to the consular system for ease of access and faster delivery of services, given the related constraints. There might be a delay in processing of applications due to reduced staff strength. Your patience and cooperation in this regard is much appreciated.

6. For various services and queries you may please write to the following emails

Consular service PCC/Passport- cons.lisbon@mea.gov.in and

conspassport.lisbon@mea.gov.in

Visa Services – visa.lisbon@mea.gov.in

OCI services – oci.lisbon@mea.gov.in

For Consular queries please call = +351-920466584 (Between 2 30pm – 5pm)

For more details please visit www.eoilisbon.gov.in